

# Course Outline – Food Production Management I (530)

## School of Food and Nutritional Sciences

### General Information

Course #: 3348 B

Section #:

Lecture 530	Wednesday	8:30 am-11:30 am	BR-302
Lab 531	Thursday	2:30 pm-4:00 pm	BR-1001
Lab 532	Thursday	4:00 pm-5:30 am	BR-1001

Term: Winter

Year: 2019/20

### Instructor Information

Name: Susan Greig MBA, MSc, RD

E-mail: [sgreig@uwo.ca](mailto:sgreig@uwo.ca)

Telephone number for office appointments: 519 432 8353 ext. 28037

Office hours for students: Tuesdays 1:30 pm – 4:00 pm

Office location: Ursuline Hall 301

### Course Description

The application of scientific principles to the procurement, storage, processing and service of institutional food. Menu- planning to meet nutritional requirements while working under the constraints of budgets and the available food supplies, equipment and staff. Food trends, sanitation and safety.

**Prerequisite(s):** Registration in the Foods and Nutrition or Nutrition and Families or Management and Organizational Studies modules (Honors Specialization, Specialization, Major, Minor in Foods and Nutrition). Pre-or Corequisite(s): Foods and Nutrition 3342A/B.

**Extra Information:** 3 lecture hours, 1.5 lab hours per week

### Required Course Materials

1. Payne-Palacio & Theis, Foodservice Management: Principles and Practices 13th edition. Pearson Canada
2. Readings available through OWL
3. Optional readings posted on OWL

### Optional Course Materials

Gregoire, Foodservice Organizations, A Managerial Systems Approach

## Learning Outcomes

Upon successful completion of this course, students will be able to:

1. Describe the scope and characteristics of food production, as well as current trends
2. Explain the elements of foodservice operations
3. Apply menu planning practices to meet the requirements of diverse populations
4. Apply food production procedures and principles
5. Develop food safety and auditing procedures
6. Apply foodservice management principles, legislation and ethics through facilitated discussions based on foodservice scenarios
7. Discuss the interaction of foodservice operations with the economy, environment and health

## Brescia Competencies

### Communication

The ability to exchange information and meaning across cultures, space, and time appropriately and correctly. This competency includes oral, written, and interpersonal communication, and the ability to use current or innovative media.

### Critical Thinking

The ability to engage in thinking characterized by the rational, informed, independent, and open-minded exploration of issues, ideas, and events before accepting or formulating a conclusion.

### Inquiry and Analysis

The ability to ask questions, examine issues, and reach informed conclusions by breaking down complex issues, exploring evidence, and describing relationships among persons, things, or events.

### Problem Solving

The ability to create and execute a strategy to answer a question or achieve a goal. Includes being able to anticipate the consequence of a potential solution, select a strategy among several alternatives, and decide when an acceptable outcome has been reached.

### Self-Awareness and Development

The ability to draw meaning, knowledge and value from honest and fair reflection and self-evaluation. Students are able to recognize their emotions and patterns of thinking, their impact on others, and make a commitment to personal growth.

### Social Awareness and Engagement

The ability to respect and be open to diversity (e.g. cultural, religious, political) and social justice. Students take personal responsibility to actively engage in and contribute to creating positive change in local, regional, national, or global communities and societies.

## **Valuing**

The ability to make decisions or choose actions based on the consistent application of principles expressing fundamental values that are accepted on account of reason or spiritual insight.

## **Teaching Methodology and Expectations of Students**

### **Class Contribution**

Class contribution marks are mostly based on in-class activities therefore there are no provisions for students to make up assignments.

### **Contact with Instructor**

The best method to correspond with the professor outside of class and office hours is through email. Please allow a minimum of two business days for a response.

### **Assignments**

Details about the assignments will be reviewed during class and posted on OWL. Assignments must be submitted electronically to OWL on the date due and they may be checked electronically for plagiarism. Hard copies of papers are due the same date as the electronic copy.

### **Late Assignments and Requests for Re-Grading**

Grades for late assignments will be reduced by 20% of the value. Assignments greater than seven days late will not be accepted.

Students seeking to have an assignment re-graded are required to prepare a half-page explanation and submit it with the original assignment within one week of receiving the grade. The assignment will be re-graded based on the strength of the explanation, assignment instructions, and grading scheme. Re-grading could result in a grade increase, decrease or the original grade.

## **Copyright and Intellectual Property**

PowerPoint lecture slides and notes, lists of readings, in-class activities, assignment guidelines, and other components of the course materials are typically the intellectual property of the instructor. Unauthorized reproduction through audio-recording, video-recording, photographing, sharing on social media, or posting on course-sharing websites is an infringement of copyright and is prohibited. Such action may be considered a Code of Conduct violation and lead to sanctions.

## Evaluation

Evaluation Breakdown:

Component	Weight	Deadline	Learning Outcome(s)	Brescia Competencies
<b>Class Contribution</b>	10%	Ongoing	1-7	Critical Thinking, Communication
<b>Menu Planning Assignment Part 1</b>	20%	Week 7	3	Inquiry and Analysis, Critical Thinking, Communication
<b>Menu Planning Assignment Part 2</b>	15%	Week 9	4	Inquiry and Analysis, Critical Thinking, Communication
<b>Lab Assignments</b>	25%	ongoing	1,2,4,5	Inquiry and Analysis, Critical Thinking, Communication
<b>Final Exam</b>	30%	Exam Week	1-7	Inquiry and Analysis, Critical Thinking, Communication

## Academic Accommodation

For course components worth 10% or more of the total course grade, please see the Academic Policies and Regulations section at the end of this course outline or consult the Academic Calendar.

Class contribution marks are mostly based on in-class activities therefore there are no provisions for students to make up assignments.

Students are required to attend 75% of labs to pass the course. There are no provisions for make up labs or lab assignments.

## Course Content

Topics will be covered and any dates listed are intended as a guideline.

Weekly Organizer:

Class/Topic	Date	Description	Assignments and/or Readings Due
<b>1</b>	Jan 8	Course introduction Food industry overview Food service systems	Payne-Palacio, pages 42 to 53

		Quality improvement	
<b>2</b>	Jan 15	Food production	Payne-Palacio Chapter 8
<b>3</b>	Jan 22	Food production Food safety	Payne-Palacio Chapter 3, and pages 93-107
<b>4</b>	Jan 29	Menu planning	<p>Payne-Palacio Chapter 5 Menu Planning and Supportive Nutrition Environments in Child Care Settings</p> <ul style="list-style-type: none"> <li>• <a href="https://opha.on.ca/getmedia/d6bda656-e86f-43bd-bfaf-2da3dd7ba167/Menu-Planning_Supportive-Nutrition-Envts-in-CC_Practical-Guide_ODPH_DEC17.pdf.aspx">https://opha.on.ca/getmedia/d6bda656-e86f-43bd-bfaf-2da3dd7ba167/Menu-Planning_Supportive-Nutrition-Envts-in-CC_Practical-Guide_ODPH_DEC17.pdf.aspx</a></li> </ul> <p>Ontario's Long Term Care Regulation</p> <ul style="list-style-type: none"> <li>• <a href="https://www.ontario.ca/laws/regulation/100079">https://www.ontario.ca/laws/regulation/100079</a></li> </ul> <p>Canada' Food Guide</p> <ul style="list-style-type: none"> <li>• 2017 <a href="https://www.canada.ca/content/dam/hc-sc/migration/hc-sc/fn-an/alt_formats/hpfb-dgpsa/pdf/food-guide-aliment/print_eatwell_bienmang-eng.pdf">https://www.canada.ca/content/dam/hc-sc/migration/hc-sc/fn-an/alt_formats/hpfb-dgpsa/pdf/food-guide-aliment/print_eatwell_bienmang-eng.pdf</a></li> <li>• 2019 <a href="https://food-guide.canada.ca/en/">https://food-guide.canada.ca/en/</a></li> </ul> <p>Ontario's Food Premise Act</p> <ul style="list-style-type: none"> <li>• <a href="https://www.ontario.ca/laws/regulation/170493">https://www.ontario.ca/laws/regulation/170493</a></li> </ul>
<b>5</b>	Feb 5	Menu planning	<p>Payne-Palacio Chapter 5</p> <p>Nutrition Environments in Child Care Settings Menu and Nutrition Environment Self-Assessment Tool</p> <ul style="list-style-type: none"> <li>• <a href="https://opha.on.ca/getmedia/960d8ca5-6eb8-43fc-9e49-c97b9a218642/Menu-and-Nutriton-Envt-Self-Assessment-Tool-for-CC_ODPH_JAN2018.pdf.aspx">https://opha.on.ca/getmedia/960d8ca5-6eb8-43fc-9e49-c97b9a218642/Menu-and-Nutriton-Envt-Self-Assessment-Tool-for-CC_ODPH_JAN2018.pdf.aspx</a></li> </ul>
<b>6</b>	Feb 12	Purchasing Receiving Inventory control	<p>Payne-Palacio Chapter 6, 7</p> <p>IDDSI</p> <ul style="list-style-type: none"> <li>• <a href="https://iddsi.org/">https://iddsi.org/</a></li> </ul> <p>Ontario's Local Food Act</p> <ul style="list-style-type: none"> <li>• <a href="https://www.ontario.ca/laws/statute/13l07">https://www.ontario.ca/laws/statute/13l07</a></li> </ul> <p>Ontario Food Premise Regulations</p> <ul style="list-style-type: none"> <li>• <a href="https://www.ontario.ca/laws/regulation/170493">https://www.ontario.ca/laws/regulation/170493</a></li> </ul>
<b>Reading Week</b>			
<b>7</b>	Feb 26	International Dysphagia Diet Standardisation Initiative (IDDSI) Guest Speaker (tentative) Service and distribution	Payne-Palacio Chapter 7, 9, 10
<b>8</b>	Mar 4	Facility layout and design	Payne-Palacio Chapter 11

		Equipment purchasing and options	
<b>9</b>	Mar 11	Food safety culture Sanitation Ethics in foodservice	Payne-Palacio Chapter 3, and pages 93-107 Salmonella Outbreak at the University of Western Ontario (2008)-Executive Summary posted on OWL
<b>10</b>	Mar 18	Worker safety Emergency and disaster preparedness Guest speaker (tentative)	Payne-Palacio pages 107-115 Occupational Health and Safety Act, selected sections <ul style="list-style-type: none"> <li>• <a href="https://www.ontario.ca/laws/statute/90o01">https://www.ontario.ca/laws/statute/90o01</a></li> </ul>
<b>11</b>	Mar 25	Resource conservation Basic economics in foodservice	Payne-Palacio Chapter 12 Dietitians of Canada, Raw Food Cost Survey Report (2015) <ul style="list-style-type: none"> <li>• <a href="https://www.dietitians.ca/Downloads/Public/11-2015-Raw-Food-Cost-Survey-Report.aspx">https://www.dietitians.ca/Downloads/Public/11-2015-Raw-Food-Cost-Survey-Report.aspx</a></li> </ul>
<b>12</b>	Apr 1	Trends in foodservice Exam review	

\*Ontario's Food Premise Regulation (July 2018), Long-Term Care Homes Regulation (July 2018) are referenced throughout the course

\*Topics and dates may be adjusted to accommodate guest speaker availability

# 2019-20 BRESCIA UNIVERSITY COLLEGE ACADEMIC POLICIES AND REGULATIONS

## 1. POLICY REGARDING ACADEMIC ACCOMMODATION

The complete policy regarding [Accommodation for Illness - Undergraduate Students](http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=1&SelectedCalendar=Live&ArchiveID=#Page_12) can be found at [http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=1&SelectedCalendar=Live&ArchiveID=#Page\\_12](http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=1&SelectedCalendar=Live&ArchiveID=#Page_12).

Students who have long-term or chronic medical conditions which may impede their ability to complete academic responsibilities should seek Academic Accommodation through Student Accessibility Services ([http://www.westerncalendar.uwo.ca/PolicyPages.cfm?PolicyCategoryID=1&Command=showCategory&SelectedCalendar=Live&ArchiveID=#Page\\_10](http://www.westerncalendar.uwo.ca/PolicyPages.cfm?PolicyCategoryID=1&Command=showCategory&SelectedCalendar=Live&ArchiveID=#Page_10)).

Personal commitments (e.g., vacation flight bookings, work schedule) which conflict with a scheduled test, exam or course requirement are **not** grounds for academic accommodation.

Students who experience an illness or extenuating circumstance sufficiently severe to temporarily render them unable to meet academic requirements may submit a request for academic consideration through the following routes:

1. Submitting a **Self-Reported Absence** form provided that the conditions for submission are met;
2. For medical absences, submitting a **Student Medical Certificate (SMC)** signed by a licensed medical or mental health practitioner;
3. For non-medical absences, submitting **appropriate documentation** (e.g., obituary, police report, accident report, court order, etc.) to their Academic Advisor. Students are encouraged to contact their Academic Advisor to clarify what documentation is acceptable.

### Requests for Academic Consideration Using the Self-Reported Absence Portal

Students who experience an unexpected illness or injury or an extenuating circumstance of 48 hours or less that is sufficiently severe to render them unable to meet academic requirements should self-declare using the online Self-Reported Absence portal. This option should be used in situations where the student expects to resume academic responsibilities within 48 hours. Note that the excused absence includes all courses and academic requirements within the up to 48 hours, it is not intended to provide an excused absence from a single course while students fulfill their academic responsibilities in other courses during that time.

The following conditions are in place for self-reporting of medical or extenuating circumstances:

1. Students will be allowed a **maximum of two self-reported absences** between September and April and one self-reported absence between May and August;
2. The duration of the absence will be for a maximum of 48 hours from the time the Self-Reported Absence form is completed through the online portal, or from 8:30 am the following morning if the form is submitted after 4:30 pm;
3. The excused absence will terminate prior to the end of the 48 hour period if the student undertakes significant academic responsibilities (writes a test, submits a paper) during that time;
4. Self-reported absences will **not** be allowed for scheduled final examinations; midterm examinations scheduled during the December examination period; or for final lab examinations scheduled during the final week of term;
5. Self-report absences may **not** be used for assessments worth more than 30% of any course;
6. Any absences in excess of 48 hours will require students to present a Student Medical Certificate (SMC), or appropriate documentation;
7. Students **must** communicate with their instructors **no later than 24** hours after the end of the period covered by the Self-Reported Absence form to clarify how they will fulfil the academic expectations they may have missed during the absence.

### Request for Academic Consideration for a Medical Absence

When a student requests academic accommodation (e.g., extension of a deadline, a makeup exam) for work representing 10% or more of the student's overall grade in the course, it is the responsibility of the student to provide

acceptable documentation to support a medical or compassionate claim. All such requests for academic accommodation **must** be made through an Academic Advisor and include supporting documentation.

Academic accommodation for illness will be granted only if the documentation indicates that the onset, duration and severity of the illness are such that the student could not reasonably be expected to complete their academic responsibilities. Minor ailments typically treated by over-the-counter medications will not normally be accommodated.

The following conditions apply for students seeking academic accommodation on medical grounds:

1. Students must submit their Student Medical Certificate (SMC) along with a request for relief specifying the nature of the accommodation being requested no later than two business days after the date specified for resuming responsibilities. An SMC can be downloaded from [http://www.uwo.ca/univsec/pdf/academic\\_policies/appeals/medicalform.pdf](http://www.uwo.ca/univsec/pdf/academic_policies/appeals/medicalform.pdf) ;
2. In cases where there might be an extended absence or serious issue, students should submit their documentation promptly and consult their Academic Advisor for advice during their recovery period;
3. Whenever possible, students who require academic accommodation should provide notification and documentation in advance of due dates, scheduled tests or examinations, and other academic requirements;
4. Students **must** communicate with their instructors **no later than 24 hours** after the end of the period covered by the SMC to clarify how they will fulfil the academic expectations they may have missed during the absence;
5. Appropriate academic accommodation will be determined by the Dean's Office/Academic Advisor in consultation with the course instructor(s). Academic accommodation may include extension of deadlines, waiver of attendance requirements, arranging Special Exams (make-ups), re-weighting course requirements, or granting late withdrawal without academic penalty.

The [full policy on requesting accommodation due to illness](http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=1&SelectedCalendar=Live&ArchiveID=#Page_12) can be viewed at:

[http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=1&SelectedCalendar=Live&ArchiveID=#Page\\_12](http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=1&SelectedCalendar=Live&ArchiveID=#Page_12)

## 2. ACADEMIC CONCERNS

If you feel that you have a medical or personal challenge that is interfering with your work, contact your instructor and Academic Advisor as soon as possible. Problems may then be documented and possible arrangements to assist you can be discussed at the time of occurrence rather than on a retroactive basis. Retroactive requests for academic accommodation on medical or compassionate grounds are not normally considered.

If you think that you are too far behind to catch up or that your work load is not manageable, you should consult your Academic Advisor. If you consider reducing your workload by dropping one or more courses, this must be done by the appropriate deadlines; please refer to the [Registrar's website](http://brescia.uwo.ca/academics/registrar-services/), <http://brescia.uwo.ca/academics/registrar-services/> or the list of official sessional dates in the Academic Calendar (<http://www.westerncalendar.uwo.ca/SessionalDates.cfm?SelectedCalendar=Live&ArchiveID=>).

You should consult with the course instructor and the Academic Advisor who can help you consider alternatives to dropping one or more courses. *Note that dropping a course may affect OSAP eligibility and/or Entrance Scholarship eligibility.*

## 3. ABSENCES

**Short Absences:** If you miss a class due to a minor illness or other problems, check your course outline for information regarding attendance requirements and make sure you are not missing a test or assignment. Cover any readings and arrange to borrow notes from a classmate. Contact the course instructor if you have any questions.

**Extended Absences:** If you have an extended absence, you should contact the course instructor and an Academic Advisor. Your course instructor and Academic Advisor can discuss ways for you to catch up on missed work, and arrange academic accommodations if appropriate and warranted.

It is important to note that the Academic Dean may refuse permission to write the final examination in a course if the student has failed to maintain satisfactory academic standing throughout the year or for too frequent absence from the class or laboratory

([http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=5&SelectedCalendar=Live&ArchiveID=#SubHeading\\_68](http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=5&SelectedCalendar=Live&ArchiveID=#SubHeading_68)).



## 4. SCHOLASTIC OFFENCES

Scholastic offences are taken seriously and students are directed to read the appropriate policy, specifically, the definition of what constitutes a Scholastic Offence at:

[http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=1&SelectedCalendar=Live&ArchiveID=#Page\\_20](http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=1&SelectedCalendar=Live&ArchiveID=#Page_20).

Students are responsible for understanding the nature of and avoiding the occurrence of plagiarism and other academic offences. Note that such offences include plagiarism, cheating on an examination, submitting false or fraudulent assignments or credentials, impersonating a candidate, or submitting for credit in any course without the knowledge and approval of the instructor to whom it is submitted, any academic work for which credit has previously been obtained or is being sought in another course in the University or elsewhere. Students are advised to consult the section on Scholastic Discipline for Undergraduate Students in the Academic Calendar.

If you are in doubt about whether what you are doing is inappropriate or not, consult your instructor, the Academic Dean's Office, or the Registrar. A claim that "you didn't know it was wrong" is not accepted as an excuse.

The penalties for a student guilty of a scholastic offence (including plagiarism) include refusal of a passing grade in the assignment, refusal of a passing grade in the course, suspension from the University, and expulsion from the University.

### **Plagiarism:**

Students must write their essays and assignments in their own words. Whenever students take an idea or a passage from another author, they must acknowledge their debt both by using quotation marks where appropriate and by proper referencing such as footnotes or citations. Plagiarism is a major academic offence.

All required papers may be subject to submission for textual similarity review to the commercial plagiarism detection software under license to the University for the detection of plagiarism. All papers submitted for such checking will be included as source documents in the reference database for the purpose of detecting plagiarism of papers subsequently submitted to the system. Use of the service is subject to the licensing agreement, currently between The University of Western Ontario and Turnitin.com (<http://www.turnitin.com>).

### **Computer-marked Tests/exams:**

Computer-marked multiple-choice tests and/or exams may be subject to submission for similarity review by software that will check for unusual coincidences in answer patterns that may indicate cheating. Software currently in use to score computer-marked multiple-choice tests and exams performs a similarity review as part of standard exam analysis.

## 5. PROCEDURES FOR APPEALING ACADEMIC EVALUATIONS

All appeals of a grade must be directed first to the course instructor. If the student is not satisfied with the decision of the course instructor, a written appeal is to be sent to the School Chair. If the response of the Chair is considered unsatisfactory to the student, they may then submit a written appeal to the Office of the Dean. If the student is not satisfied with the decision of the Dean, they may appeal to the Senate Review Board Academic (SRBA), if there are sufficient grounds for the appeal and if the matter falls within the jurisdiction of the SRBA. For information on academic appeals consult your Academic Advisor or see the Student Academic Appeals – Undergraduate in the Academic Calendar

[http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=1&SelectedCalendar=Live&ArchiveID=#Page\\_14](http://www.westerncalendar.uwo.ca/PolicyPages.cfm?Command=showCategory&PolicyCategoryID=1&SelectedCalendar=Live&ArchiveID=#Page_14).

Note that final course marks are not official until the Academic Dean has reviewed and signed the final grade report for the course. If course marks deviate from acceptable and appropriate standards, the Academic Dean may require grades to be adjusted to align them with accepted grading practices.

## 6. PREREQUISITES

Unless you have either the prerequisites for a course or written special permission from the Dean to enroll in it, you will be removed from the course and it will be deleted from your record. This decision may not be appealed. You will receive no adjustment to your fees in the event that you are dropped from a course for failing to have the necessary prerequisite(s).

## 7. SUPPORT

### Support Services

The Brescia University College Registrar's website, with a link to Academic Advisors, is at <http://brescia.uwo.ca/academics/registrar-services/> . Students can access supports through Brescia's Student Life Centre (<http://brescia.uwo.ca/life/student-life/>) and Learning Skills Services at Western (<https://www.uwo.ca/sdc/learning/>)

### Mental Health and Wellness

Students may experience a range of issues that can cause barriers to your learning, such as increased anxiety, feeling overwhelmed, feeling down or lost, difficulty concentrating and/or lack of motivation. Services are available to assist you with addressing these and other concerns you may be experiencing. You can obtain information about how to obtain help for yourself or others through **Mental Health & Wellness at Brescia** (<http://brescia.uwo.ca/life/mental-health-wellness/>) and **Health and Wellness at Western**, [http://uwo.ca/health/mental\\_wellbeing/index.html](http://uwo.ca/health/mental_wellbeing/index.html).

### Sexual Violence

All members of the Brescia University College community have a right to work and study in an environment that is free from any form of sexual violence. Brescia University College recognizes that the prevention of, and response to, Sexual Violence is of particular importance in the university environment. Sexual Violence is strictly prohibited and unacceptable and will not be tolerated. Brescia is committed to preventing Sexual Violence and creating a safe space for anyone in the Brescia community who has experienced Sexual Violence.

If you or someone you know has experienced any form of Sexual Violence, you may access resources at <http://brescia.uwo.ca/life/sexual-violence/>.

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Portions of this document were taken from the Academic Calendar, the Handbook of Academic and Scholarship Policy and the Academic Handbook of Senate Regulations. This document is a summary of relevant regulations and does not supersede the academic policies and regulations of the Senate of the University of Western Ontario.

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